Utility Assistance Programs

Currently Open

LIHEAP/Crisis-SEE ATTACHED INFORMATION SHEET

Dollar Energy-https://www.dollarenergy.org/

*Please be aware that not all utility companies participate in Dollar Energy. Check with your utility company to see if they do.

Possible Rent Assistance Resources

Rent Help Pgh. 412 534-6600 email address support@renthelppgh.zendesk.com

Mon Valley Initiative (412) 464-4000

Pittsburgh Community Services (412) 904-4700 www.pghcsi.org

Allegheny Link for a referral to the Urban League. 1-866-730-2368

Housing Listings

Pittsburgh Community Services Inc.- https://www.pghcsi.org/ (Scroll down to Housing Listings on the left side).

Food Resources

The Market-SEE ATTACHED INFORMATION SHEET

Drive Up/Walk Up Food Distribution Sites_SEE ATTACHED INFORMATION SHEET

FREE Clothing Resources-SEE ATTACHED INFORMATION SHEET

Heating Assistance/Low-Income Home Energy Assistance Program

Low-Income Home Energy Assistance Program (LIHEAP)

The 2023-2024 LIHEAP season is now open.

About the Program

The Low Income Home Energy Assistance Program (LIHEAP) helps families living on low incomes pay their heating bills in the form of a cash grant. Households in immediate danger of being without heat can also qualify for crisis grants. The cash grant is a one-time payment sent directly to the utility company/fuel provider to be credited on your bill. These grants range from \$300 to \$1,000 based on household size, income, and fuel type. Remember: This is a grant and does not have to be repaid.

How to apply

There are two ways to apply for LIHEAP:

- **Online:** Apply for benefits online using <u>COMPASS</u>, the online tool for Pennsylvanians to apply for health and human service programs and manage benefit information.
- On paper: You can call the LIHEAP Hotline 1-866-857-7095 and request a paper application.

After your application is reviewed, you will receive written notice explaining your eligibility and the amount of assistance you will receive. Please allow 30 days for a response.

Eligibility

You must meet income guidelines

- You don't have to be on public assistance
- You don't need to have an unpaid heating bills
- You can rent or own your home

Income Requirements

Here are the LIHEAP income requirements for 2023-2024

Household Size	Income Limit				
1	\$21,870				
2	\$29,580				
3	\$37,290				
4	\$45,000				
5	\$52,710				
6	\$60,420				
7	\$68,130				
8	\$75,840				
9	\$83,550				
10	\$91,260				
For every additional person, add \$7,7,10					

Crisis Grants

Households experiencing a heating crisis may be eligible for additional benefits through the LIHEAP crisis program. Emergency situations include:

- Broken heating equipment or leaking lines that must be fixed or replaced
- Lack of fuel
- The main heating source or second heating source (a source that is used to operate the main heating source or used if the main heating source is not working) has been completely shut-off
- The danger of being without fuel (less than a 15 day supply)
- The danger of having utility service terminated (you've received a notice that service will be shut off within the next 60 days)

Contact Us

For more information about LIHEAP, please contact your <u>county assistance</u> <u>office</u>, or call the LIHEAP hotline at 1-866-857-7095, Monday through Friday. Individuals with hearing impairments may call 711.

Assistance with home heating crisis situations is available 24 hours a day. In most counties, you should contact your <u>county assistance office</u>.

Allegheny County Assistance Office Headquarters

Piatt Place 301 Fifth Avenue, Suite 470 Pittsburgh, PA 15222

OFFICE HOURS: 7:30 a.m.-5 p.m.

Phone: 412-565-2146 FAX: 412-565-3660

The Market

The Market, our onsite pantry, is a place where there is no judgement, and everyone is treated with dignity and respect. All eligible neighbors can shop for grocery items at no cost.

The Greater Pittsburgh Community Food Bank 1 North Linden Street Duquesne, PA 15110 412 460-3663

Days/Hours of Operation

Monday, Wednesday, and Friday 9:00 a.m. – 12:00 p.m. 1:00 p.m. – 4:00 p.m.

Tuesday and Thursday 10:00 a.m. – 12:00 p.m. 1:00 p.m. – 4:00 p.m.

Saturday 9:00 a.m. – 12:00 p.m.

*Please arrive no later than 15 minutes prior to closing.

The Market is setup like a mini grocery store.



Our distributions give individuals and families 30 – 50 pounds of food. Our Food Distributions will continue to offer a mix of loose grocery items, focusing on fresh produce, dairy and protein, in family sized portions. All distributions are first come, first served.

What will my local distribution look like? We have two types of distributions:

Drive-up: Guests will stay in their cars and drive through the line to select items; volunteers will place items in your vehicle.

Walk-in: Guests will walk through the line and select their food. Guests who drive to a walk-in distribution will need to park, exit their vehicle and enter the distribution. Volunteers and staff will be onsite to assist any guests who need assistance carrying their food to their mode of transportation.

Safety Notice: Please be aware that due to safety concerns and limited space, any distribution labeled as a walk-in distribution is limited to those who enter the distribution. Drive-up services are not available at a walk-in distribution. Similarly, events marked as drive-up events will not be able to serve individuals not in a vehicle.

What do I bring?

If you are attending a drive-up distribution, put bags and boxes in your trunk. Volunteers will put your food in them. For walk-in events, in addition to bags and boxes, a rolling cart is helpful if you have one, as you will receive 30 to 50 pounds of food.

How do I register?

You do not need to bring any proof of income, documentation or identification to receive food. You will complete a short registration process onsite with the help of Food Bank staff and volunteers. You can also register onsite at distributions to serve as a proxy to pick up food for a neighbor, family member, or friend.

Where are the distributions? See the two schedules inside for the full list of locations and dates. Most sites are served once per month.



2024 Distribution schedule

The distribution list is in alphabetical order. Each distribution is marked as a drive-up or walk-in distribution below. This schedule is subject to change - check our website for the latest updates.

Community	Jan.	Feb.	Mar.	April	May	June	Location	Time
Aliquippa Drive-up	19	16	15	19	17	21	Mt. Carmel Presbyterian Church 2720 Brodhead Rd. Aliquippa, PA 15001	Noon - 1:30 p.m.
Allegheny Valley Drive-up	9	13	12	9	14	11	Pittsburgh Mills - JC Penney 590 Pittsburgh Mills Blvd. Tarentum, PA 15084	4:30 p.m 6:00 p.m.
Beaver Falls Walk-in	27	24	23	27	18	22	Big Beaver Middle School 1601 8th Ave. Beaver Falls, PA 15010	10:30 a.m noon
Butler City Walk-in	23	27	26	23	28	25	Butler City Farmer's Market 205 S. Chestnut St. Butler, PA 16001	4:30 p.m 6 p.m.
Butler County Drive-up	23	27	26	23	28	25	Lernerville Speedway 313 N. Pike Rd. Sarver, PA 16055	ll a.m 12:30 p.m.
Charleroi Drive-up	18	15	21	18	16	20	Chamber of Commerce Lot 1 Chamber Plaza Charleroi, PA 15022	9 a.m 10:30 a.m.
Clairton Drive-up	25	22	28	25	23	27	Clairton Pool 435 Fremont St. Clairton, PA 15025	3 p.m 4:30 p.m.
Hastings Drive-up	24	28	27	24	22	26	St. Bernard's Food Pantry 139 Huber St. Hastings, PA 16646	ll a.m l p.m.
Homewood Walk-in	6	10	9	13	11	8	Faison K-5 7430 Tioga St. Pittsburgh, PA 15208	10 a.m 11:30 a.m.

^{*}Shaded boxes indicate distributions taking place on a different day from the normal monthly distribution date.

2024 Distribution schedule (continued)

The distribution list continues below in alphabetical order. Each distribution is marked as a drive-up or walk-in distribution below. This schedule is subject to change - check our website for the latest updates.

Community	Jan	Feb.	Mar.	April	May	June	Location	Time
McKeesport Drive-up	20	17	16	20	4	15	Founders Hall Middle School 1960 Eden Park Blvd. McKeesport, PA 15132	10 a.m 11:30 a.m.
New Castle Drive-up	20	17	16	27	18	15	NOW Project 200 South Jefferson St. New Castle, PA 16101	8 a.m 11 a.m.
Northside Walk-in	6	10	9	13	11	8	Pittsburgh King PreK-8 50 Montgomery Pl. Pittsburgh, PA 15212	10 a.m 11:30 a.m.
Pitcairn Walk-in	3	7	6	3	1	5	Pitcairn Borough Park 557 Broadway Blvd. Pitcairn, PA 15140	3:30 p.m 5 p.m.
Southside Walk-in	24	28	27	24	22	26	Southside Market House 12th and Bingham St. Pittsburgh, PA 15203	5:30 p.m 7 p.m.
Washington Drive-up	9	6	5	2	7	4	Washington County Fairgrounds 2151 N. Main St. Washington, PA 15301	ll a.m 12:30 p.m.
West End Walk-in	16	20	19	16	21	25	Langley K-8 2940 Sheraden Blvd Pittsburgh, PA 15204	5:30 p.m 7 p.m.
Wilkinsburg Drive-up	27	24	23	27	18	22	225 Penn Ave. (Enter at Intersection of Penn Ave. and N. Trenton) Pittsburgh, PA 15521	10 a.m 11:30 a.m.

Get more help with food.

There are many ways to get help with food in your neighborhood. More information is available on our website at **pittsburghfoodbank.org/findfood**.

Sign up for SNAP (food stamps).

SNAP is designed to help individuals and families make ends meet by providing money to purchase groceries. We're here to help you through the application process. Fill out the SNAP Referral Form on our website or give us a call at 1-833-822-SNAP (7627).

Find a pantry in your neighborhood.

Our network of food pantries reaches all 11 counties in our service area and they are ready to help. Using your zip code, our locator helps find a food pantry near you.

Get meals for children.

Many schools and community sponsors offer free or low-cost meals for children both in the summer and during the school year. Contact your school district or visit our website to learn more.

Visit The Market.

The Market in partnership with Giant Eagle is the Food Bank's food pantry for people who need help with food. Located at our warehouse in Duquesne, we are committed to providing the best service we can.

Get a Senior Box.

Seniors who are older than 60 and meet income requirements can get a box of self-stable food monthly. Boxes are picked up at food pantries, senior high-rises and other locations.

Have questions?

Call us at 412-460-3663 ext. 655 and we'll be happy to help.

Picking up food for someone else.

We understand that your availability might not match the times of a distribution event. Individuals who cannot regularly attend may identify a proxy, a person with permission to pick up food on their behalf.

Proxies may be asked to present proof of identification before picking up food for someone else. One proxy can pick up for more than one person (including themselves). If you have questions about proxies or how to get help, call us at 412-460-3663 ext.655.

This institution is an equal opportunity provider.

Our Mission

To leverage the power of community to achieve lasting solutions to hunger and its root causes.

Our Vision

Communities where everyone has access to the food and resources they need to thrive.

Your Support

Together, we ensure all of our neighbors across the region have enough food to lead happy, healthy lives.

FREE Clothing Resources

I would suggest calling before going to any of these resources just to make sure they are open.

Homestead United Presbyterian Church

Corner of 9th and Ann Street, Homestead 412 461-8191 Open first and third Saturday of each month 10am-12 noon

South Hills Interfaith Ministries

Bethel Park

Community Clothing Closet hours: Monday 10am – 1pm Tuesday 1 – 4pm Phone: (412) 854-9120 ext.108

Holy Cross Lutheran Chapel

3119 2nd Avenue (corner of 2nd Avenue and Mansion Street in Hazelwood) Saturday Feb 1 and then every other Saturday. 10-1 pm 412 521-0844

Wilkinsburg Free Store

619 Penn Avenue Wilkinsburg Open Saturday 11:00 am-2:00 pm 412 436-9836

Braddock Free Store

420 Braddock Avenue Braddock, PA

Hours:

Monday Closed
Tuesday 11AM-1PM
Wednesday Closed
Thursday 11AM-1PM
Friday Closed
Saturday 10AM-12PM
Sunday Closed

East Liberty Presbyterian Church Chapel Market

116 South Highland Avenue East Liberty 15206 Mondays 10-12 noon Also the first Thursday of each month 5-7:30 pm 412 441-3800

The Free Store at Propel Northside Community Wellness Center

1805 Buena Vista Street Use the Brighton Road Entrance Saturdays 10 am-1 pm 412 325-7305 ext. 1510

Hot Metal Bridge Faith Community Care Closet

2700 Jane Street, Pittsburgh, PA 15203 (South Side) Tuesday through Thursday 5PM-7PM Sundays Noon-1:30 412-481-4010

Deb's Clothing Closet

412 461-2006

This clothing ministry is through Calvary Baptist Church. Please call and they will assist you.

Shared Blessing Mission Store/The First Presbyterian Church

719 Duquesne Blvd. Duquesne, PA 15110 412-469-0750